

AUSTRALIA

Personal injury loss adjusting services

Personal injury claims are complex — they present a different set of challenges than other types of liability claims and require specialist skills and experience to resolve.

At Sedgwick, our goal is to make the personal injury space easier for our clients to navigate. We do this by delivering thorough, timely and cost-effective reports, and providing practical evidence so you can better assess and defend personal injury claims.

Why Sedgwick

Our dedicated personal injury claim team offers:

- A personal injury adjusting practice embedded within our liability team.
- A significant national adjusting footprint, with access to remote parts of Australia where and when necessary to bolster your geographic coverage.
- In-house expertise in forensic accounting, engineering, construction, building consulting and quantity surveying, along with strong relationships with external suppliers to provide extra depth and insight to investigations when required.
- Rigorous and detailed investigations, undertaken by experts who deliver timely and evidence-based reports to facilitate early decision-making.
- Adherence to the principle of procedural fairness in the conduct of all investigations.
- Detailed reports covering the material facts at hand, factors relating to the insured's liability, timely reporting of possible contributors and any factors relevant to contributory negligence.
- A commitment to building relationships with our clients and establishing clear protocols and methodologies to ensure consistency of service.
- A dedicated personal injury practice leader to focus on your claim.
- Tailored services, ranging from brief factual inquiries and task assignments to cradle-to-grave handling of claims.





Added benefits of working with Sedgwick

Forensic accounting services

When injury claims inhibit a claimant's capacity for work, or require complex care need or long-term financial assistance, you'll want expert forensic accountants. Sedgwick's forensic accounting services team aids the personal injury claims process by assisting with financial modelling for injury claims and regularly providing assistance with legal matters.

Expert consultants and engineers

When allegations are made that a building defect or structural issue resulted in an injury, Sedgwick's team of building consultants and engineers provide expert advice, evidence and opinions based on the information at hand. Our building team is appointed in all state jurisdictions and specialise in defect identification in accordance with the relevant building codes.

Broad access

With more than 40 branch locations across Australia, our liability team has access to regional property adjusting teams should they require assistance with urgent site attendance or guided interviews. Through remote and secure video streaming technology, they also have the ability to provide our clients with national coverage using Sedgwick's combined specialist network.

Personal injury leadership



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